

E-BUSINESS INVITATION LETTER (E-BIL)

V1

*A GUIDE TO E-BUSINESS INVITATION
LETTER*



**National Database
And Registration Authority**

E-BUSINESS INVITATION LETTER (E-BIL)

V1.0

GUIDE TO E-BUSINESS INVITATION
LETTER



National Database and
Registration Authority

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About this Guide

The document has been divided into following chapters:

- **CHAPTER 1: ABOUT THIS GUIDE**
 - Interpretations
 - Who should use this guide ?
- **CHAPTER 2: INTRODUCTION**
 - About E-Business Invitation Letter (E-BIL)
 - About E-Business Invitation Letter (E-BIL) Help
- **CHAPTER 3: DESCRIBING THE APPLICATION**
 - Key Features
 - Information Website
 - E-BIL
- **CHAPTER 4: GETTING STARTED**
 - Access Application
- **CHAPTER 5: LAUNCHING E-BIL Application**
 - Apply Online
 - Feedback

1.1 Interpretations

Please refer to the information in the boxes for following interpretation:

	Information for consideration
	Important note
	Error Message and steps involved to correct them

1.2 Who should use this guide?

The document is intended for the users with basic knowledge of using web applications. The users include any applicant who wishes to apply for E-Business Invitation Letter.

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Introduction

2.1 About E-Business Invitation Letter (E-BIL)

NADRA has implemented and launched an E-Business Invitation Letter, called “E-Business Invitation Letter” or E-BIL. This system allows the foreigners to apply online for E-Business Invitation Letter which is mandatory requirement for Pakistan Business visa – It also caters the Pakistani Nationals intending to visit abroad for business activities. You will need E-Business Invitation Letter if:

- **You are a foreign national and intend to apply for Business visa for Pakistan**
- **You are Pakistan national and intend to visit abroad for business purpose**

E-BIL is a portal where you can apply online for E-Business Invitation Letter have it delivered to you through your E-BIL. The developed application portal has been developed with the purpose to make the experience of applying online application as swift as possible.

The E-BIL can be accessed through the main Information website

<http://ebil.nadra.gov.pk/>

2.2 About E-BIL Help

A complete team of E-BIL covering technical support, contact center agents and case officers have been deployed to facilitate the applicant.

Applicants can contact the NADRA’s administration through

- Helpline: +92 (51) 111 786 100
- Website-contact us form:
<https://ebil.nadra.gov.pk/contact-us/>

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Describing E-BIL

3.1 Key Features

The E-Business Invitation Letter or E-BIL has been implemented with intuitive features that successfully makes it convenient to use for the Applicant. A few of them are listed below:

3.2 Information Website

The information website has been developed to provide complete information on every aspect of E-BIL including:

- **INFORMATION:** A dedicated page for each of the application category has been made available for the user that allows the user to decide the appropriate category and the steps involved in applying online.
- **DOCUMENTS REQUIRED:** A document generator functionality has been instigated that allows the user to know beforehand which supporting documents are required to apply in a certain category.
- **WALKTHROUGHS:** Complete walkthroughs of each category application is available on the website for the applicant to have an idea of the steps involved to apply in a certain category.
- **GUIDES:** Important guides have also been prepared and made available for the applicant to take help while applying for application in E-Business Invitation Letter.
- **FEE:** Fee detail is available for the user to evaluate before applying in E-Business Invitation Letter.

3.3 E-BIL

EBIL enables applicant to apply for E-Business Invitation Letter online. Applicant creates EBIL account, fills the application form, uploads required documents, pays processing fee and gets the E-Business Invitation Letter online.

4

Accessing Application

- You can access E-BIL web Portal at:

<http://ebil.nadra.gov.pk/>

- You will land on the HOME page of the E-Business Invitation Letter Portal

Pak E-Business Invitation Letter
MINISTRY OF COMMERCE

2nd Floor, State Life Tower, Isb. 09:00 - 17:00 Monday to Friday

Home Letter Categories CCI & Trade Bodies Verification Fee Help Contact Us

Purpose of E - Business Invitation Letter (E-BIL)

The Government of Pakistan has majorly revised the visa policy of Pakistan to facilitate all potential foreigners interested in exploring business opportunities in Pakistan - "**Business Visa**". E-BIL allows you to APPLY the **MANDATORY** required document (BUSINESS INVITATION LETTER) from your desired Chambers of Commerce and Industries/Trade Bodies authorized by the office of Director General Trade Organization, Ministry of Commerce.

"Incoming Foreigners to Pakistan"
Nationals of 190 Countries are eligible to apply through E-BIL.
"Pakistani Nationals going to Foreign Countries"
All Pakistani Nationals are eligible to apply through E-BIL.

Apply Now

Please Note: Issuance of the Invitation letter is the prerogative of the issuing authority.

Get your E - Business Invitation Letter verified!

Verification

1

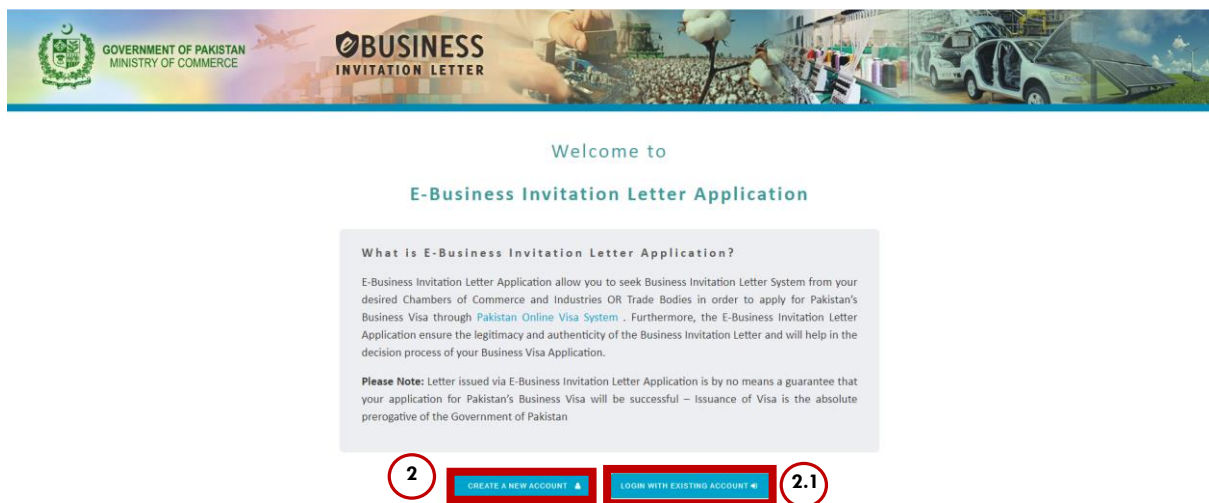
5

Apply for E-Business Invitation Letter

Following is a step by step guide for the applicant to apply E-Business Invitation Letter through E-BIL.

5.1 Apply Online

Click on **Apply Now** button to start the process of online visa application. **1** Following window will appear which will facilitate you to create new account or you can login with existing account (if you have already created an account in E-BIL)



5.2 Create A New Account (for first time user)

The system allows you to create new account which will help you to login the application to apply for E-Business Invitation Letter.

This process helps you to create an account than it will give you access to E-BIL.

- You can register your account by clicking at the **Create A New Account** **2** button.
- If you already possess a registered account with E-BIL or Pakistan Online Visa System then you can login by clicking at the **Login with Existing Account** **2.1**



Create a New e-Visa Account

Create an account than gives you access to the Passport online application. Your account will enable you to apply new applications and view previously applied applications.
If you have Passport Account please Click Here to Sign In

3

Create a New Account

Your Personal Details

Given Name

Surname

Email

Re-type Your Email

Passport Number

Password

Re-type Your Password

Type the code from the picture



3.1

I agree to DGI&P Terms of Service

BACK TO LOGIN

SAVE AND CONTINUE

3.2

- Enter the Personal Details including Email, Passport Number and Password captcha code, **3** Click on check box for agreeing terms of services. **3.1**
- Click on **SAVE AND CONTINUE** button to continue the process. **3.2**



Password must be at least 8 characters and must contain an upper-case character, a lower-case character, a numeric character, and a special character! @#\$%^&*()

REGISTRATION SUCCESSFUL



- You have successfully registered for e-Services Portal Account.
- You will now need to **Activate** your account with Email pin.
- An Email has been sent on your registered Email Address with PIN for verification.
- Further instructions on how to activate your account have been sent to your Email address.

4 Please follow the link in Email for Verification of your Account or **Click Here** to goto Login Page.

- Follow the instructions and click on **Click Here** link to go to Login Page. 4
- After receiving an email from E-BIL, click on hyperlink to continue with the registration process.
- Verify your account by entering the Verification codes i.e. PIN number.
- After successful verification; enter your username and password and press **LOGIN** 5 to continue applying E-Business Invitation Letter Via E-BIL.

Enter your login credentials to access your Application

Sign in with your Pak-Visa or E-BIL

Please provide your email and password

Email :

Password :

Captcha :

LOGIN 5

[Forgot Password ?](#) 6

Create a New Account



You can reset your password in case you forget it by clicking at **FORGOT PASSWORD** 6

Terms and Conditions

NOTE: Please Read the Following Terms and Conditions carefully. You may only proceed if these terms are acceptable to you.

Terms Of Use – E-Business Invitation Letter Application

- Successful submission of e-business invitation letter application is no guarantee that the applicant will be issued a Business Invitation Letter in their favor from the respective Chambers of Commerce and Industries OR Trade Bodies. The final decision in regards to the grant of Business Invitation Letter in favor of the applicant rests with the concerned Chambers of Commerce and Industries OR Trade Bodies.
- The issuance of Business Invitation Letter from e-business invitation letter is no guarantee that the applicant's application for Pakistan's Business Visa will be successful – However, it will help in better decision process because the Business Invitation Letter issued from E-Bill is authentic and legitimate.
- The applicant must select the desired Chambers of Commerce and Industries OR Trade Bodies to seek Business Invitation Letter from the provided list which are authorized by the office of Pakistan's Director General Trade Organizations – The e-business invitation letter ensure that your application is routed to the authorized Chambers of Commerce and Industries OR Trade Bodies
- No Business Invitation Letters are to be granted to foreigners of the following description and their applications maybe be rejected straightaway:
 - o Persons of unsound mind
 - o Destitutes
 - o Smugglers, Purveyors of contraband goods
 - o Persons whose antecedents justify the apprehension that their presence in Pakistan would be prejudicial to the interests of the country
- The Business Invitation Letter issued via the e-business invitation letter can be only produced as a supporting mandatory document for seeking Pakistan's Business Visa manually or online (<https://visa.nadra.gov.pk/business-visas/>)
- Applicants can obtain Business Invitation Letters in their favor electronically after entering required information and making payments by a credit or debit

I have read and accept the Terms and Conditions.

Do Not Accept

Accept and Continue

- Accept the terms and conditions by clicking on check box for agreeing terms of services and click on green button **Accept and Continue** button.

5.3 New Application

The system allows you to create your new application to apply for E-Business Invitation Letter. New application window will be displayed by default upon successful login to the application. You may access this by clicking on **New Application Tab**.


The screenshot displays the user interface for the E-Business Invitation Letter application. At the top, there is a header with the Government of Pakistan Ministry of Commerce logo and the text 'BUSINESS INVITATION LETTER'. Below the header is a navigation bar with several tabs: 'New Application', 'Existing Applications', 'Downloads', 'Feedback', 'Help', and 'Logout'. The 'New Application' tab is highlighted. Below the navigation bar, there is a section titled 'START NEW APPLICATION'. This section contains two main panels. The first panel is titled 'APPLY FOR BUSINESS INVITATION LETTER' and contains the text 'Apply for new business invitation letter.' and a button labeled 'START NEW APPLICATION'. The second panel is titled 'VERIFICATION OF BUSINESS INVITATION LETTER' and contains the text 'You can apply for verification of a business invitation letter. You can check details of issued business invitation letter.' and a button labeled 'START VERIFICATION'.

In order to apply for E-Business Invitation Letter visa, click on **Start New Application**.

5.3.1 Applicant Info

The system allows you to provide your E-Business Invitation Letter application related information including chamber Information, applicant information, passport information contact details etc. Follow the following steps to complete your application information:

- Select the **Chamber of Commerce** name from which you want an E-Business Invitation letter and also select **Business Sector**. If business sector you are looking for is not available in drop down list, select other and enter business sector. **9**
- Select application Type **Foreigner** if you are not a Pakistani national and intend to apply for Business visa for Pakistan. Select **Pakistani** if you are a Pakistan national and intend to visit abroad for business trip. **10**
- Enter your name, father name, date of birth. Select place of birth and gender. **10A**
- Provide your passport or travel document information including passport number, issuing country, issue and expiry date. **11**

	Passport expiry date should be more than 6 months at least.
---	---
- Provide contact details including address, mobile number and email address. **12**
- Click on **Next** to continue. **13**

	Fields marked with * are mandatory.
--	-------------------------------------

Application - NEW User :

30%

APPLICANT INFO SPONSOR COMPANY DOCUMENTS REVIEW PAYMENT

Provide your application details

Fields marked with * in the application form are mandatory, remaining fields are non- mandatory and can be left unfilled. However, providing information in these fields will help in the decision process of your application.

9 Chamber Information

Please select chamber of commerce from which you want an invitation letter: *

Business Sector: *

Other Business Sector : *

10 Applicant Information

Please select applicant type: *

10A

First Name Last Name *

Father Name * Date of Birth *

Place of Birth * Gender * Male Female Unspecified

11 Passport Information

Passport/Document No * Issuing Country *

Issue Date * Expiry Date *

12 Contact Details

Address Line 1 * Address Line 2

Mobile Number * Country

Email Address *

13

- Application summary will be displayed at right side of the page.

APPLICATION SUMMARY	
APPLICATION ID	89000000261
CHAMBER	Faisalabad chamber of commerce
FEE	1020.3 PKR

5.3.2 Sponsor Company

The system allows you to provide your sponsor company details and visit information. Follow the following steps to enter above mentioned information:

- Enter name, NTN number, address, membership number and membership expiry date of sponsor company. **14**
- Enter name, citizen number, contact number, designation of focal person from sponsor company. **15**
- Enter arrival date, departure date and purpose of visit. **16**
- Click on **SAVE AND EXIT** button, **17** it will exit the application and you can access your application any time in existing applications.
- Click on **Next** to continue. **18**



○ Fields marked with * are mandatory.

✓	APPLICANT INFO	SPONSOR COMPANY	DOCUMENTS	REVIEW	PAYMENT
---	----------------	------------------------	-----------	--------	---------

Provide your application details

ⓘ Fields marked with * in the application form are mandatory, remaining fields are non-mandatory and can be left unfilled. However, providing information in these fields will help in the decision process of your application.

14 **Sponsor Company Details**

Company Name *	<input type="text"/>	NTN No: *	<input type="text"/>
Address Line 1 *	<input type="text"/>	Address Line 2	<input type="text"/>
Membership No *	<input type="text"/>	Membership Expiry Date *	<input type="text"/>

15

Focal Person Name *	<input type="text"/>	Focal Person Citizen Number *	<input type="text"/>
Contact Number *	<input type="text"/>	Focal Person Designation *	<input type="text"/>

16 **Visit Information**

Arrival Date *	<input type="text"/>	Departure Date *	<input type="text"/>
Purpose of Visit *	<input type="text"/>		

17 **BACK** **SAVE AND EXIT** **18** **NEXT**

5.3.3 Documents

Documents section help you to upload your supporting documents as well as you can review your uploaded documents. You can upload scanned image of Passport photograph and other documents.

- Read the instructions before uploading documents. **58**
- Before uploading the documents click on [here](#) link. **59** A guidelines document will be opened. Read these guidelines before uploading documents
- Select your supporting document type passport. **60**
- Click on **Choose** button **61** and select the scanned image of Passport. After selecting the document, **Upload** and **Cancel** buttons will become enabled.
- Click on **Upload** button **62** to upload the file or click on **Cancel** button **63** if you want to cancel and choose another document.
- Select your supporting document type Photograph. **60**
- Upload the Photograph by using **Upload** button. **62**
- You can view uploaded documents At right side pane. **64**
- You can remove any document by clicking on **Remove** button. **65**
- Click **NEXT** to continue **66**

58

Before uploading the documents, review the document upload guidelines available [here](#) **59**

- Photographs of supporting documents taken from the digital camera or mobile phones are also acceptable.
- Only jpg, jpeg, png and pdf file formats are accepted.
- Document size should not be more than 350 KB, as this size is more than sufficient.
- Please make sure to review the documents before uploading them to ensure that they are readable - Also, make sure that they are positioned correctly in portrait orientation.

Supporting documents upload steps

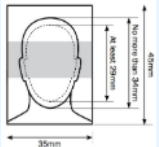
Step 1: Select supporting document type

Step 2: Upload supporting document

Step 3: Review your uploaded document

The photograph must be:

- Taken against a plain white background
- Professionally printed and 45 mm high by 35mm wide.
- No more than 6-months old



Photograph Guidelines

Mandatory Supporting Documents

The following documents are mandatory for your application.

1: Photograph

Application supporting document(s)

Supporting Document Type * Select **60**

Maximum allowed document size: 350 KB **63**

+ Choose **61**
UPLOAD **62**
CANCEL

Document Type	View Document	Action
No records found.		

Application supporting document(s) ?

Supporting Document Type * Photograph

64 Maximum allowed document size: 350 KB

+ Choose → UPLOAD ○ CANCEL

65 INFO singapore-passp.. is uploaded. ×

Document Type	View Document	Action
Photo	65 VIEW	Remove

66

← BACK → SAVE AND EXIT → NEXT

- Read the instructions before uploading the supporting documents.
- A upload guidelines document is also available. Read these guidelines before uploading documents.
- Only .JPEG, .JPG, .PNG types of file will be accepted to upload.

- Must upload both Passport and Photograph before proceeding further.
- While selecting the photograph, system will detect the face, so upload proper photograph

! We are able to accept .JPEG, .JPG, .PNG types of file.

5.3.4 Review

Before the final submission and processing the payments for your visa application, system allows you to review your application. You can change the provided information by resuming application.

- Review the basic application details.
- After completing the review, click on check box in Declarations section.
- By using **Back** button, you can change the provided information
- Click **SAVE AND CONTINUE** to continue

	<ul style="list-style-type: none">■ Review the application in detail before processing payments.
---	--

5.3.5 Payment

The System allows you to proceed for online credit card payment in the application. Follow the instructions below:

- Read the Note carefully and click on **PAY WITH CREDIT CARD** button. 67

Payment

NOTE:


- ▶ Please proceed for online credit card payment by clicking below button.
- ▶ You may continue with your application after payment.
- ▶ You will not be able to edit your **Application Details** for this particular application after successful payment.

NOTE:

We have **NO REFUND POLICY** against any application initiated/submitted online for visa. Applicant is requested to thoroughly review the information and guidelines provided on the website.

[➔ PAY WITH CREDIT CARD](#) 67

➔ BACK

	<ul style="list-style-type: none">■ You will not be able to edit your application details for this particular application after successful payments.■ Payments once paid are not refundable.■ You can also review the application details at this stage by using Back button.
---	--

- Read carefully payment terms and conditions. If you agree select the checkbox and click on green button **Accept and Continue.** 68

Terms and Conditions

NOTE: Please Read the Following Payment Terms and Conditions carefully. You may only proceed if these terms are acceptable to you.

By Proceeding Further You Agree To The Following:

- By making payment for our services, you agree to abide by terms and conditions as set out here. We reserve the right not to provide any service without the client agreeing to our terms and conditions as set out here.
- Concerned authority has **NO REFUND POLICY** against any application initiated/submitted for its online Visa applications. You are requested to thoroughly review the information and guidelines provided on the website.
- Concerned authorities are not responsible if applicant's credit card issuer does not authorize usage of their credit card for payment of the fees on the Pakistan Online Visa website.
- Concerned authorities reserves the right to cancel any application without providing any reason or notification for doing so. In case of cancellation, the online Visa application fee shall not be refunded.

68

I have read and accept the Payment Terms and Conditions.

Accept and Continue

Billing Information:

- Enter billing information and click on **NEXT** button. **69**

PAYMENT **1 Billing Information** 2 Credit Card Information 3 Payment Result

Provide your Payment Information
Fields marked with * are mandatory

Amount : PKR. 1,000

Forename(s) : ? *

Surname : ? *

Email Address : ? *

Address : *

City : *

Phone Number : *

Country : *

Postal Code : ?

State : ?

NEXT **69**

Credit Card Information:

- Enter credit card information and click on **CONFIRM AND PAY** button. **70**

PAYMENT

1 Billing Information

2 Credit Card Information

3 Payment Result

Provide your Credit Card Information

Your payment is secured with SSL encryption, the highest commercially available encryption technology. Please be assured that your credit card details will not be exposed.

Fields marked with * are mandatory

Card Type : *

Card Number : *

Card Security Code (CVC) : ? *

Card Expiry Date : *

By clicking the button below you confirm to have accepted NADRA Terms and Conditions.

CONFIRM AND PAY **70**

Payment Result:

- System will generate a payment receipt after successful payments.
- Click on **PRINT RECEIPT** button to get the print of receipt. **71**
- Click on **CLOSE PAYMENT** button to finish the payment process. **72**

The screenshot displays a web interface for the 'Payment Result' stage. At the top, a navigation bar shows three steps: 'PAYMENT', '1 Billing Information', and '2 Credit Card Information', with the current step '3 Payment Result' highlighted in blue. Below this, a section titled 'Payment Receipt' contains a green checkmark icon and the text 'Thank you for your payment'. It informs the user that the online passport application payment is successful and a confirmation email has been sent. It also provides instructions to click the 'NEXT' button to continue. Contact information for the DGI & P help line is provided. Below the text, a light blue box contains the following details: Tracking ID: 10000000253, Reference Number: 2500874366191430414843, Amount: PKR : 1000.0, Card Number: (blank), Surname: Ali, Forename: Ahmed, and Message: Payment Successful. Your payment has been processed. At the bottom of the page, two buttons are visible: 'PRINT RECEIPT' (circled with a red '71') and 'CLOSE PAYMENT' (circled with a red '72').

- A payment acknowledgement window will appear. Click on **SUBMIT MY APPLICATION** button to continue your application. **73**

100%

Application Info Personal Info Passport Info Family Info Finances & Employment Travel History Info Minors Info Your Visit Documents Review Payment

Payment

Payment Acknowledgment

✔ Thank you for your payment

You have successfully paid for your online visa application.

A confirmation email has been sent to your email address.

Please click on **SUBMIT MY APPLICATION** button below to continue your application.

You can Print your Payment Receipt by Clicking Here

SUBMIT MY APPLICATION ▶

BACK

- Application submitted successfully message will appear confirming that you have successfully submitted your application for further verification. **74**

APPLICATION SUBMITTED SUCCESSFULLY

✔ You have successfully submitted your application

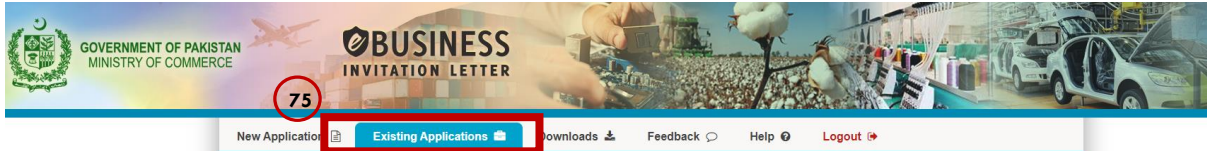
Your application is in process. If required, our representative will contact you soon for further verification and required supporting documents.

[Click Here to Review your submitted application.](#)

5.4 Existing Applications

After successful submission of E-BIL application or by using Save and Exit functionality, applications will be available existing applications. In both cases, system will create an Application ID against current application. Applicant can track and Review his/her Application by clicking Application ID of each Application.

You can access this by clicking on Existing Applications tab. **75**



Under Existing Application there are following functionalities:

- 5.4.1 In-Process
- 5.4.2 Rejected
- 5.4.3 Completed
- 5.4.4 Cancelled
- 5.4.5 Review

5.4.1 In-Process

All in process applications will be available in IN-PROCESS category. Application will remain available in IN-PROCESS category in following conditions:

- Creates New Application → Fill Application Info → Click on Next
- Press Save and Exit button at any stage
- Successfully Submit application

In all above three cases, system will create Application ID and show this record in IN-PROCESS category.

You can view the application ID, its category, sub category, date applied, fee submitted and action you can perform against that application.

- Click on **IN-PROCESS** link at left pane. **76**

APPLICATION ID	TYPE	CHAMBER NAME	FEE	DATE APPLIED	ACTION
8900000283	New	Islamabad Chamber of Commerce	1,020.3 PKR	21-02-2020	Cancel

- In last column, if action is **Cancel**, its means you can perform following actions: **77**
 - Click on Cancel, it removes the application from the IN-PROCESS list.
 - Click on Application ID, application will be opened, you can update and submit your application
- If action is **N/A** you can only view the application by clicking on Application ID.

Application will be available in IN-PROCESS category until visa is not issued. Once visa will be issued, it will be automatically removed from IN-PROCESS and will be moved to Completed category.

5.4.2 Rejected

Record of all rejected applications will move in REJECTED Category. System allows you to view your rejected application by selecting each Application ID.

- Click on REJECTED link at left pane. **78**
- Click on Application ID, application will be opened, you can only review your application

APPLICATION ID	TYPE	CHAMBER NAME	FEE	DATE APPLIED
No records found.				

APPLICATION INBOX

- ▶ IN-PROCESS (1) **78**
- ▶ REJECTED (0)
- ▶ COMPLETED (0)
- ▶ CANCELLED (0)
- ▶ REVIEW (0)

5.4.3 Completed

Record of all completed applications will move in COMPLETED Category. System allows you to view your completed applications by selecting each Application ID.

- Click on COMPLETED link at left pane. **79**
- Click on Application ID, application will be opened, you can only review your completed application.
- When your application is approved and letter is issued, you can download it from Completed applications. To download your E-Business Invitation Letter click on **Download** button. **80**

APPLICATION ID	TYPE	CHAMBER NAME	FEE	DATE APPLIED	LETTER
89000000283	New	Islamabad Chamber of Commerce	1,020.3 PKR	21-02-2020	Download

APPLICATION INBOX

- ▶ IN-PROCESS (1) **79**
- ▶ REJECTED (0)
- ▶ COMPLETED (1)
- ▶ CANCELLED (0)
- ▶ REVIEW (0)

5.4.4 Cancelled

Record of all cancelled applications will move in CANCELLED Category. System allows you to view your cancelled applications by selecting each Application ID.

- Click on CANCELLED link at left pane. **81**
- Click on Application ID, application will be opened, you can only review your completed application.

APPLICATION ID	TYPE	CHAMBER NAME	FEE	DATE APPLIED
No records found.				

APPLICATION INBOX

- ▶ IN-PROCESS (1)
- ▶ REJECTED (0)
- ▶ COMPLETED (0)
- ▶ CANCELLED (0) **81**
- ▶ REVIEW (0)

5.4.5 Review

Concerned authorities will move your application in Review category so that you can review and submit your application. System allows you to view your applications by selecting each Application ID.


- Click on REVIEW link at left pane. **82**
- Click on Application ID, application will be opened, you can only review your applications.


APPLICATION ID	CHAMBER NAME	FEE	DATE APPLIED
No records found.			

5.5 Downloads

System allows you to download supporting documents and guidelines which will help you to process your online visa applications.

You can access this by clicking on Downloads tab. **83**

Click on  to download supporting documents. **84**

Click on  to download supporting documents. **85**

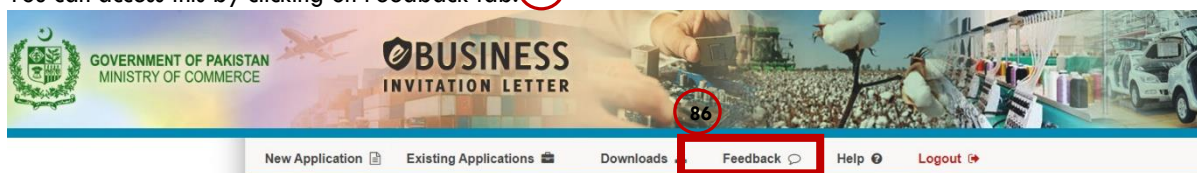
NOTE: Following documents are property of Interior Ministry and can not be reproduced or distributed without permission of Interior Ministry.

- Data Entry Guideline  **84**
- Supporting Document Upload Guideline  **85**

5.6 Feedback

System allows you to provide feed back or seek help from support team.

You can access this by clicking on Feedback tab. **86**



○ Enter your Name, Email, Subject, message and Captcha code. **87**

○ Click on **Send** button. **88**

Contact Us

Your Name (required)

Your Email (required)

Subject

Your Message

Captcha
WJ R X

Send